

Patient-centred care

This guideline offers best practice advice on the care of adults and children (3 months and older) with RTIs, for whom immediate antibiotic prescribing is not indicated.

Treatment and care should take into account patients' needs and preferences. Adults and children (or their parents/... for whom immediate antibiotic prescribing is not indicated should have the opportunity to make informed decisions about their care and treatment, in partnership with their health... professionals do not have the capacity to make decisions, healthcare professionals should follow the Department of Health's advice on consent and the code of practice that applies to the Mental Capacity Act. In Wales, healthcare professionals should follow advice on consent from the Welsh Government.

For patients aged 16, healthcare professionals should follow the guidelines in the Department of Health's advice on consent: working with children.

Good communication between healthcare professionals and patients is essential. It should be supported by evidence-based written information tailored to the patient's needs. Treatment and care should be given in a way that the information patients are given about it, should be culturally appropriate. It should also be accessible to people with additional needs such as physical, sensory or learning disabilities, and to people who do not speak or read English.

Family members should also be given the information and support they need.

Adult and paediatric healthcare teams should work jointly to provide assessment and services to young people with respiratory tract infection and any possible complications. Diagnosis and management should be reviewed throughout the transition process, and there should be clarity about who is the lead clinician to ensure continuity of care.

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The goal of this workshop is to provide guideline producers and users with evidence-based writing principles to enhance guidelines. Quality writing can help healthcare providers and patients understand, use, and act upon recommendations, increasing the chances for the adoption of knowledge.

WORKSHOP

Evidence-based strategies for writing in healthcare

October 8, 2019

Our goal

Our expert

Dr. Karen Schriver is an internationally recognized expert in document design. She is a consultant, researcher, and educator in information design and plain language.

Some of Karen's clients include Apple, IBM, Mitsubishi, New York City Department of Transportation, IRS, Microsoft, and Sony.



Our challenge

Guidelines are usually written by specialists and experts in the medical topic of the tool. The healthcare community is having an increasing interest in how to write and present guidelines to best support uptake.

Similar to other public or government communications, many writers do not consider writing skills very important for the success of the guideline. Guideline writers are generally more interested in content than on how this information is going to be read and used.

Learning objectives

1. To gain familiarity with empirical research on effective writing
2. To diagnose problems of poorly written guidelines for health practitioners
3. To be able to revise documents for simplicity, clarity and technical accuracy

The workshop

Schedule

08:30 - 09:30	Introduction to Evidence-based Plain Language
09:40 - 10:40	Moving from research to practice
10:40 - 10:50	Break
10:50 - 12:30	Working session
12:30 - 13:30	Lunch
13:30 - 15:00	Group reports, feedback and wrap-up

When, where & how much?

Ticket Price: \$300

Location: ECHA 5-099

Date: October 8, 2019

Register now!