Between May 1 and August 31, 2018, Student Connect helped a lot of people on campus. Here are the numbers!

**Total Inquiries:** 41,013

**Average Inquiries per Day:** 466

**Average Wait Time:** 10:04

**Inquiries by Subject:**
- Admissions: 24%
- Transcripts: 23%
- Forms and Verification: 15%
- Financial Aid: 7%
- Registration and Academic Records: 6%
- Payments / Other: 2%
- Scholarships: 2%
- Convocation: 2%

**Satisfaction Levels:**
- 81.8% Strongly Agree
- 16% Moderately Agree
- 1.1% Moderately Disagree
- 1.1% Strongly Disagree

"Overall, I am satisfied with the service provided by Student Connect."

The service was wonderful. My advisor was very polite and courteous, and was knowledgeable about my request, which I can’t imagine is a common one.

Source: Student Connect Spring / Summer Term 2018 Data