



Know who to call for help



911 for emergencies

For fire, police, ambulance, or hazardous spills

- If someone is in life-threatening danger
- To report a fire or crime in progress
- A person is being violent or threatening violence

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After calling 911, call (780) 492-5050 to inform U of A protective services



(780) 492-5050 for crisis diversion

Urgent assistance to aid people:

- In non-emergency distress; intoxicated or otherwise impaired; confused, disoriented or experiencing a mental health concern
- Sleeping in unsafe spaces
- Dressed inappropriately for cold weather
- Feeling uneasy, but with no obvious threat of violence present



(780) 492-5050 for non-emergency security concerns

- Non-emergency first aid
- Report suspicious activity
- Assessment of a potentially dangerous situation or a situation causing unease
- Report property damage
- Secure escort outside of Safewalk's regular hours
- Lone Worker Program registration and check-ins while working alone



(780) 442-4900 for transit safety and security concerns

- Use blue emergency help phones located in City of Edmonton LRT stations and major bus terminals
- If it is an emergency, call 911

University of Alberta Peace Officers and support services work with community service partners to help people in crisis, and to provide safe and secure environments on U of A campuses.